

Case Study

Client Company Synopsis

Fletchers Solicitors is a specialist law firm that has been providing a personal service to its clients for over 20 years. As well as being one of the biggest motorcycle solicitors in the UK, they also have dedicated divisions for property, personal injury and serious injury.

Fletchers have the knowledge and expertise to handle any claim, regardless of circumstances.

Project Brief

Fletchers Solicitors recently replaced their Practice Management System and planned to allow clients to view and update their cases online. They originally contacted Fluidata for SDSL, as they needed a reliable high upload for their clients to be able to access information remotely using the new facility.

Fluidata's Role

SDSL, with a low contention and dedicated symmetric bandwidth was an obvious option, but the cost was prohibitive and the download would have been limited to just 2 Mb/s.

Fluidata recommended BURST instead, which offers up to 20 Mb/s download and up to 2.6 Mb/s upload, as well as having a low contention and SLA.

Client Feedback

"We chose BURST because it uses the advanced ADSL2+ Annex-M which allows higher upstream rates of up to 2.6 Mb/s to ensure access would be fast and reliable for our clients.

Fluidata set up our connection in less than a week from ordering. I was very pleased that Fluidata took the time to ask us what we were going to use the circuit for and recommended the BURST product as a better match than the SDSL we were originally looking at.

Five months in and the service has proved itself to be both very fast and reliable. We have not had to use Fluidata's support except for changing our Static IP ranges and DNS which were both dealt with superbly."

Brian Mills,
Systems Manager,
Fletchers Solicitors

You can view Fletchers Solicitors' website on: www.fletcherssolicitors.co.uk

Further details on Fluidata's products and services can found online at www.fluidata.co.uk or by calling one of our Account Managers on 0845 868 7848.